## POZNAN UNIVERSITY OF TECHNOLOGY

EUROPEAN CREDIT TRANSFER AND ACCUMULATION SYSTEM (ECTS)

# **COURSE DESCRIPTION CARD - SYLLABUS**

Course name

Employee Management Team [S1FT2>ZZP]

Course

Field of study Year/Semester

**Technical Physics** 4/7

Area of study (specialization) Profile of study

general academic

Level of study Course offered in

first-cycle Polish

Form of study Requirements

full-time elective

**Number of hours** 

Lecture Laboratory classes Other 0

15

**Tutorials** Projects/seminars

0

Number of credit points

1.00

Coordinators Lecturers

dr inż. Małgorzata Spychała malgorzata.spychala@put.poznan.pl

# **Prerequisites**

Knowledge: The student knows the basic concepts of teamwork. Skills: The student has the ability to perceive, associate and interpret phenomena occurring during team work. Social competences: The student is aware of the importance of teamwork in professional and private life.

# Course objective

The aim is to develop students' team management skills: appointing a team, motivating team members, organizing work, controlling team work; to familiarize students with the issues of managing a team of employees.

## Course-related learning outcomes

## Knowledge:

- 1. The student has the knowledge necessary to manage an employee team in various fields of activity.
- 2. The student has a basic knowledge of team building and team roles.
- 3. The student knows the general principles of creating, organizing, motivating and improving employee teams.

#### Skills:

- 1. Student is able to resolve conflict in a team, using various strategies for resolving conflicts in a business environment.
- 2. The student is able to select people for the team due to competences and team roles.
- 3. Student can motivate people in a team.
- 4. Student is able to adapt the team management style depending on the competence and motivation of team members.

### Social competences:

- 1. The student is aware of the importance and understands responsibility for decisions taken when managing a team of employees.
- 2. Student is able to interact and work in a group, taking on various team roles.
- 3. Student is able to think and act in a creative and entrepreneurial way while working in a team.

# Methods for verifying learning outcomes and assessment criteria

Learning outcomes presented above are verified as follows:

written test - 12 questions, > 50 % - ndst ≤ 50%; 60% ≥- dst., < 60%; 70%> dst plus, ≤70%, 85%> db, ≤85%, 91≥ db plus, ≤92%. 100%≥ bdb.

Discussions:

- work in groups, observation of students in class,

# Programme content

Stages of managing a team of employees
Roles in the team
Strategies for resolving conflicts in work teams
Employee development methods
Systems for motivating employees in a team
Styles of managing employee teams
Errors in managing employee teams

## **Course topics**

- 1. Introduction to the issues of human resource management, Models of the personnel function
- 2. The essence of employee teams, the difference between a group and a team, pros and cons of teamwork
- 3. Stages of employee team management
- 4. Appointment of employee teams recruitment and selection of team members
- 5. Roles in the team role characteristics
- 6. Communication and cooperation in a team of employees
- 7. Conflicts in a team, conflict resolution strategies in employee teams
- 8. Systems of motivating employees in a team. How to motivate effectively practical tips
- 9. Development and improvement of employees in teams. Employee improvement methods.
- 10. Styles of managing employee teams. Project team management theory and practice
- 11. Effectiveness of employee teams
- 12. Errors in the management of employee teams

# **Teaching methods**

problem lecture / lecture with multimedia presentation, discussion, case studies, group work, role playing

# Bibliography

Basic:

- 1. Belbin R.M., (2003), Twoja rola w zespole. Gdańskie Wydawnictwo Psychologiczne, Gdańsk,
- 2. Katzenbach J.R., Smith D.K., (2001), Siła zespołów. Wpływ pracy zespołowej na efektywność organizacji, Dom Wydawniczy ABC, Kraków,
- 3. Król H. Ludwiczyński, A. (2007), Zarządzanie zasobami ludzkimi, Warszawa: PWN,
- 4. Mackin D., (2011), Budowanie zespołu. Zestaw narzędzi, Poznań, Wydaw. Rebis,
- 5. Kożusznik (2005), Kierowanie zespołem pracowniczym, Warszawa: PWE.

## Additional:

- 1. Kożusznik B. (2002), Psychologia zespołu pracowniczego: doskonalenie efektywności, Katowice: Wydaw. Uniwersytetu Śląskiego
- 2. Heidema J.M., McKenzie C.A., (2006), Budowanie zespołu z pasją, Od toksycznych zachowań do zaangażowania, Dom Wydawniczy Rebis.

# Breakdown of average student's workload

	Hours	ECTS
Total workload	25	1,00
Classes requiring direct contact with the teacher	15	0,50
Student's own work (literature studies, preparation for laboratory classes/tutorials, preparation for tests/exam, project preparation)	10	0,50